





IEM615 SeriesManaged Industrial Ethernet Switch Module User Manual

Version 02

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Preface

Managed Industrial Ethernet Switch Module User Manual has introduced the following features of this series of switch modules:

- Product feature
- Network management method
- Network management relative principle overview



IEM615-1C-1D is the referenced product model of screenshots in this munual. Products of other models have the same interface function and operation, except for the number of supported serial ports and CAN ports.

Readers

This manual mainly suits for engineers as follows:

- Network administrator responsible for network configuration and maintenance
- On-site technical support and maintenance staff
- Hardware engineer

Text Format Convention

Format	Description
6633	Words with "" represent the interface words. e.g.: "The port
	number".
>	Multi-level path is separated by ">". Such as opening the
	local connection path description: Open "Control Panel>
	Network Connection> Local Area Connection".
Light Blue Font	Represent the words click to achieve hyperlink. Font color as:
	"Light blue".
About This Chapter	The "About This Chapter" section provides links to each
	section and corresponding principles / operating chapters in
	this chapter.



Icon Convention

Format	Description
\wedge	Reminder the announcements in the operation, improper
Notice	operation may result in data loss or equipment damage.
\wedge	Pay attention to the notes on the mark, improper operation
Warning	may cause personal injury.
	Make a necessary supplementary instruction for operation
Note	description.
Key	Configuration, operation, or tips for device usage.
	Pay attention to the operation or information to ensure
Tips	success device configuration or normal working.

Revision Record

Version NO.	Revision Date	Revision Description
01	2013-11-21	Product release
02	2018-12-20	Manual upgrading



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Log in the Web Interface

1.1 WEB Browsing System Requirements

While using managed industrial Ethernet switches, the system should meet the following conditions.

Hardware and Software	System Requirements
CPU	Above Pentium 586
Memory	Above 128MB
Resolution	Above 1024x768
Color	Above 256 color
Browser	Above Internet Explorer 6.0
Operating System	Windows XP
	Windows 7

1.2 Setting IP Address of PC

The switch default management as follows:

IP Setting	Default Value
IP Address	192.168.1.254
Subnet Mask	255.255.255.0

While configuring the switch via Web:



- Before remote configuration, please make sure the route between computer and switch is reachable.
- Before local configuration, please make sure the computer IP address is on the same subnet as the one of switch.

Notes:

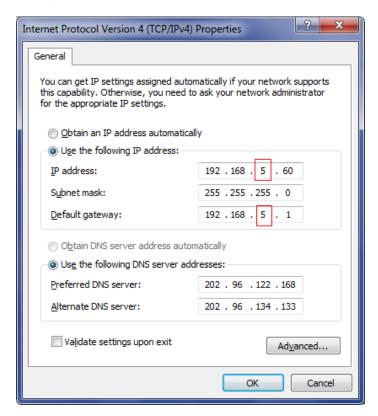
While first configuring the switch, if it is a local configuration mode, please make sure that the network segment of current PC is 1.

E.g.: Assume that the IP address of the current PC is 192.168.5.60, change the network segment "5" of the IP address to "1".

Operation Steps

Amendment steps as follows:

- **Step 1** Open "Control Panel > Network Connection> Local Area Connection> Properties> Internet Protocol Version 4 (TCP / IPv4)> Properties".
- Step 2 Change the selected "5" in red frame of the picture below to "1".



Step 3 Click "OK", IP address modifies successfully.

Step 4 End.





In windows system, if user adopts the advanced configuration function of IP address and accesses the switch device via setting IP dummy address, the following managed functions can't be achieved: IEEE 802.1x polling.

1.3 Log in the Web Configuration Interface

Operation Steps

Login in the web configuration interface as follow:

- Step 1 Run the computer browser.
- Step 2 On the browser's address bar, type in the switch addresses "http://192.168.1.254 ".
- Step 3 Click the "Enter" key.
- **Step 4** Pop-up a window as the figure below, enter the user name and password on the login window.



Notes:

- The default username and password are "admin", please strictly distinguish capital and small letter while entering.
- Default username and password have the administrator privileges.
- WebServer will provide 3 times opportunities to enter username and password. If enter
 the error information for 3 times, the browser will display a "Access denied" to reject
 access message. Refresh the page and try again.

Step 5 Click "OK".

Step 6 End.

After login in successfully, user can configure relative parameters and information according to demands.

Notes:



After login in the device, modify the switch IP address for usage convenience.



2 System Configuration

2.1 System Information

Function Description

In "System Information" page, user can check "Device Information" and "Port Info".

Operation Path

Open in order: "Main Menu > System Config > System Information".

Interface Description

Device information interface as follows:

Device Infor	rmation				
Na	ame :	ManagedSwitch	Hardware Ver :	V1.0.0	
Me	odule :	IndustrialSwitch	Firmware Ver :	1.1.0 build201505132R	
De	escription :	5PORT	MAC Address :	00-22-6F-07-AB-00	
Se	erial No. :		Contact Information :		
Port Informa	ation				
Р	ort	Connection	Duplex	Speed	Туре
	1	LOS	HALF	10M	TX
	2	LOS	HALF	10M	TX
	3	LOS	HALF	10M	TX
	4	LOS	HALF	10M	TX
	5	LINK	FULL	100M	TX

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The main element configuration description of device information interface:

Interface Element	Description	
Name	Display the device name.	
Module	Display the device model.	
Description	Display characters description of the device.	
Serial No.	SN code, product serial number.	
Hardware Ver	Current hardware version information, pay attention to the	
	hardware version limits in software version.	
Firmware Ver	Current using software version information, updated	
	software version has more functions.	
MAC Address	Hardware address of device factory configuration.	
Contact Information	Display the contact information of the device maintenance	
	personnel.	
Link status	Port connection state, display state as follows:	
	"LINK" represents connected port;	
	"LOS" represents disconnected port.	
Port state	Port work state, display state as follows:	
	"HALF" represents the corresponding port is in	
	half-duplex state;	
	"FULL" represents corresponding port is in full duplex	
	state.	
Speed	Current port link rate, valid after port connection, display	
	speed as follows:	
	• 10M;	
	• 100M.	
Interface type	Interface type, display port type as follows:	
	Fiber port;	
	Copper port.	



3 Serial Server

3.1 COM Settings

Function Description

On the page of "COM Settings", user can configure baud rate, data bit, stop bit, parity bit and other basic parameters information of corresponding serial number and the operating mode of serial port.

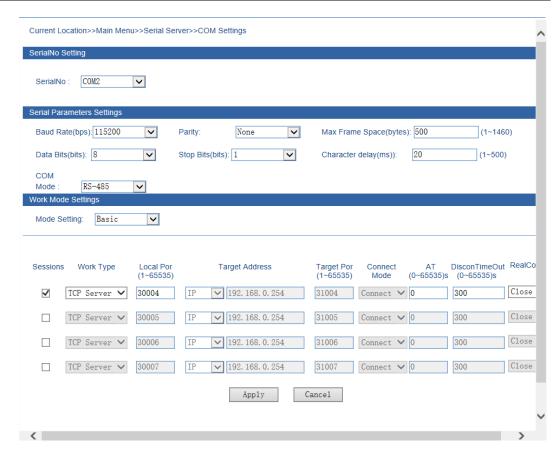
Operation Path

Open in order: " Main Menu > Serial Server > COM Settings".

Interface Description

COM settings interface as follows:





Main elements configuration description of COM settings interface:

Interface Element	Description	
Serial No Setting	Configuration column of serial number selection	
Serial No	Select corresponding serial number of the device.	
Serial Parameter	Serial parameter settings column	
Settings		
Baud Rate(bps)	Select baud rate of corresponding serial number. Options	
	include:	
	300/600/1200/2400/4800/9600/19200/38400/57600/115200	
Parity	Select parity bits of corresponding serial number. Options	
	include:	
	None;	
	Odd;	
	Even;	
	Mark;	
	Space.	
Max Frame Space	Frame length of serial data to Ethernet data, within given time	



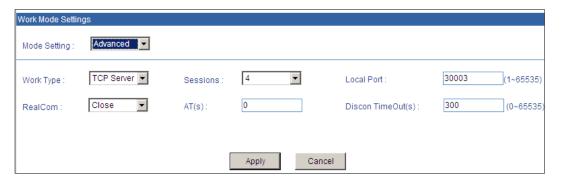
Interface Element	Description
(bytes)	range, data frame that is greater or equal to given frame
	length should be forwarded; value range is 1-1460bytes.
Data Bits (bits)	Select data bits of corresponding serial number. Options
	include:
	• 5 bits;
	• 6 bits;
	• 7 bits;
	8 bits.
Stop Bits (bits)	Select stop bits of corresponding serial number. Options
	include:
	• 1 bits;
	• 1.5bits;
	• 2 bits.
	Notes: • When the data bit is 5 bits, stop bit options include "1 bits" and
	"1.5 bits";
	• When the data bit is 6/7/8 bits, stop bit options include "1 bits"
	and "2 bits".
Character delay	Interval time of serial data to Ethernet data, value range is
Character delay	1-500ms.
COM Mode	It's decided by software and hardware, there are RS232,
	RS485, RS422 three modes.
Work Mode Settings	Work Mode Settings Column
Mode Setting	Optional modes of the device as follows:
	Basic: TCP Client, TCP Server, UDP, TcpAuto;
	Advanced: TCP Server, UDP.
	1-4, each serial port of serial server supports 1-4 sessions.
Sessions	Session refers to the process serial server transmits data
	received from serial port to Ethernet via socket connection.
	1-65535, it refers to TCP port that is provided by serial server
	and can be connected by other TCP/IP nodes. The port is
Local Port	connected to relative serial ports of serial server. System will
	automatically distribute local port number when it's "0", fixed
T	local port number will be used when it's not "0".
Target Address	IP address or domain name address to be connected to serial



Interface Element	Description	
	server, both can be corresponding to the host address in	
	Internet.	
Target Port	1-65535, TCP port number to be connected to serial port.	
Connect Mode	 Connect Now: Serial server is connected to TCP server after power on, it will be connected soon after the connection is broken. Data Trigger: Serial server will initiate connection when the corresponding serial port receives the data. 	
АТ	0-65535s, the device sends out heartbeat packet according to given time interval, it will break the session connection if there is no reply for successive 3 times.	
Discon Time Out	0-65535s, set the idle time of automatic disconnection, and the serial server will break the session connection if there is no data transmission within given time. If it's set to "0", the serial server won't positively break the connection no matter how long the idle time is.	
RealCom	After enable RealCom, serial server will work together with Windows/Linux operation system installed with real serial port driver procedure. Notes: Real serial port COM/TTY driver procedure establishes transparent network transmission connection between the host and serial device in the operating system. According to IP address, serial number and other parameters of serial server configured by user, serial port of the serial server can be mapped to the local COM/TTY device of the host. Software or communication module of original serial server can be directly used without modification.	

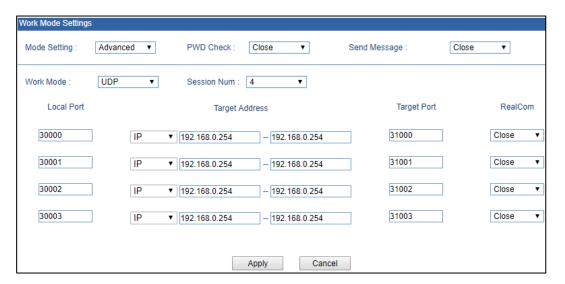
Interface Description: Advanced Mode

TCP Server interface of advanced mode as follows:





UDP interface of advanced mode as follows:





- Address pool only supports B class and C class IP address.
- The value of start address and end address of address pool needs to be in the same network segment.
- The start address value of address pool must be less than or equal to its end address value.

3.2 Serial Port Information

Operation Path

Open in order: "Main Menu > Serial Server > COM Information".

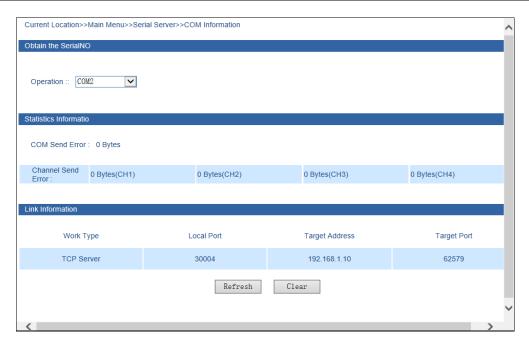
Function Description

On the page of "COM Information", user can check the statistics and connection information of serial port.

Interface Description

Serial port information interface screenshot as follows:





Main elements configuration description of serial port information interface:

Interface Elements	Description
Obtain the Serial NO.	Serial number configuration column
Operation	Pull-down list of serial port.
Statistics information	Statistics information column
COM Send Error	Quantity statistics of error bytes sent out by serial port.
Channel Send Error	Error bytes occur in channel or session 1-4.
Link Information	Link information column
Link Information	Display current work type, local port, target address,
	target port and other information of serial port.



4 CAN Server

4.1 CAN Configuration

Function Description

On the page of "CAN Configuration", user can configure the parameters information of corresponding CAN port, such as session number, TCP operating mode, operating port, baud rate, operating mode of CAN server, destination port and destination address, etc.

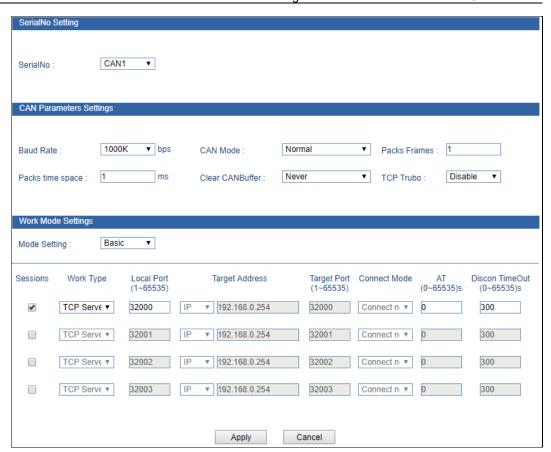
Operation Path

Open in order: "Main menu > CAN server > CAN configuration".

Interface Description

CAN configuration interface as follows:





Configuration description of main elements on the CAN configuration interface:

Interface Element	Description
Serial No. Setting	Column of Serial No. Setting
SerialNo	Select corresponding CAN port number of the
	device.
CAN Parameters Settings	Configuration column of CAN parameters
Baud Rate	Select the baud rate of corresponding CAN port
	number. Options include:
	5K/10K/20K/30K/40K/50K/80K/100K/120K/125K/25
	0K/500K/600K/700K/800K/900K/1000K
CAN Mode	Operating mode of CAN server, optional parameters
	as follows:
	Normal: CAN server is running normally.
	Listen only: CAN server is in the status of
	snooping and can't transmit data.
	Auto detect: CAN server is transmitting the data
	automatically.



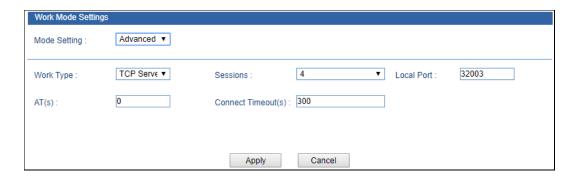
Interface Element	Description
	When the CAN port receives data continuously and
	the number of received CAN frames reaches the
Packs Frames	upper limit of "subpacket frames", received data will
	be packed in an Ethernet packet to send out.
	Optional values range is 1~50.
Packs time space	When CAN port hasn't received new data frames
	within the period defined by "Subpacket time
	interval", the data frames received before can be
	packed in an Ethernet packet and sent to the
	Ethernet port. Optional values range is 1~254ms.
Clear CANBuffer	Never: Never clear the cache data of
Clear CANDUITE	CANBuffer.
	Clear TCP connection: Clear the data in
	CANBuffer when the connection between TCP
	client and server is established.
TOD Touch a	Enabling TCP Turbo means that the number of
TCP Trubo	subpackage frames is configured as 1.
Work Mode Settings	Configuration column of operating mode
Mode Setting	Optional modes of the device as follows:
	Basic: TCP Client, TCP Server, UDP, TcpAuto;
	Advanced: TCP Server, UDP.
	1-4, each CAN port of the device can support 1-4
Sessions	sessions. Session means that the data received by
368810118	CAN server from the CAN port is transmitted to
	Ethernet via socket.
	1-65535, it refers to the TCP port that is provided by
	the device and can be connected to other TCP/IP
	nodes. The port is connected to corresponding CAN
Local Port	port of CAN server. When the local port is "0", the
	system will automatically allocate local port number.
	When the local port isn't "0", the system will adopt
	fixed local port number. IP or domain address to be connected to CAN
Target Address	server, both can be corresponding to the host
	address on the Internet.



Interface Element	Description
Target Port	1-65535, it refers to the TCP port number connected
Target Port	to CAN server.
	Connect now: The device will be connected after
	being powered on; and it will be reconnected
Connect Mode	after being disconnected.
Connect Mode	Data Trigger: CAN server initiates connection
	when the corresponding CAN port of the device
	receives data.
	0-65535s, the device sends out heartbeat packet
AT	after the setting time interval, and the session will be
	disconnected if there is no reply for three
	consecutive times.
	0-65535s, configure the idle time of automatic
	disconnection. The device will disconnect the
Discon Timeout	session if there is no data transmission in the setting
Discon Timeout	time. If it is configured as "0", the device won't
	forwardly disconnect the session no matter how long
	the idle time is.

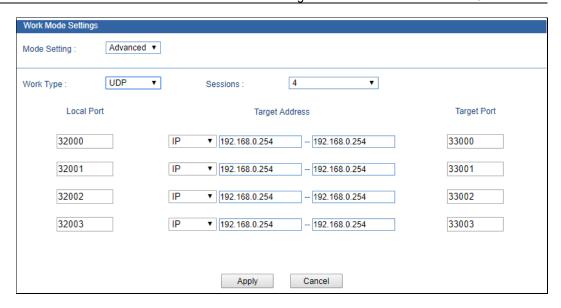
Interface Description: Advanced Mode

The interface of TCP Server under the advanced mode as follows:



UDP interface under the advanced mode as follows:







- Address pool only supports the IP addresses of B and A class.
- The value of the start and end address of address pool should be in the same network segment.
- The value of the start address of address pool can't be larger than the one of the end address of address pool.

4.2 CAN Information

Function Description

On the page of "CAN Information", user can check and count the error information transmitted by CAN server, the error information of CAN bus, the error information transmitted by CAN channel and connection status of CAN channel.

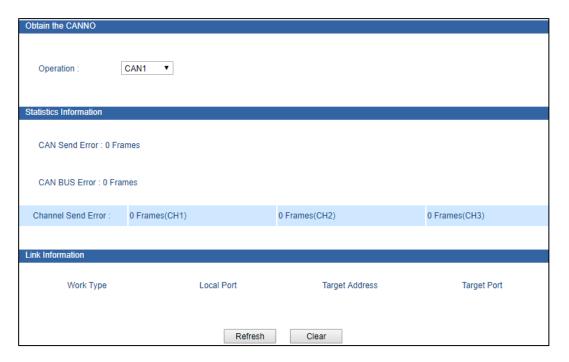
Operation Path

Open in order: "Main menu > CAN server > CAN information".

Interface Description

The interface of CAN information as follows:





Configuration description of main elements on the CAN information interface:

Interface Element	Description
Obtain the CAN	CAN Configuration Column
No.	
Operation	Click the drop-down list and select the corresponding port
	number of CAN server.
Statistics	Statistics Information Column
Information	
CAN Send Error	Count the error information transmitted by CAN server.
CAN BUS Error	Count the error information transmitted by CAN bus.
Channel Send Error	Count the error information transmitted by CAN channel.
Link Information	Link Information Column
Link Information	Count the connection status information of CAN channel,
	such as work type, local port, target address and target port.



5 Port Configuration

5.1 Port Setting

Function Description

On the "Port Setting" page, user can check port type, rate and connection state, set rate mode, duplex mode, port enable, flow control and other parameters.



- Speed, duplex, flow control will take effect when the port is enabled.
- After selecting automated negotiation, speed and duplex will be gained via automated negotiation.

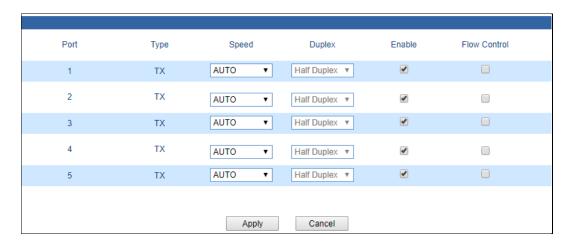
Operation Path

Open in order: "Main Menu > Port Config > Port Setting".

Interface Description

Port setting interface as follows:





The main element configuration description of port setting interface:

Interface Element	Description
Port	Display the device port number.
Туре	Support two kinds of interface types:
	Copper port;
	Fiber port.
Speed	Click the drop-down list box of "Speed" to select the port
	speed mode.
	Full duplex 10M
	Half duplex 100M
	Auto-Detect
	Notes:
	All copper ports of the switch are MDI/MDIX self-adapting ports, and support automated negotiation speed mode.
Duplex	Click the drop-down list box of "Duplex" to select
	corresponding duplex mode of the port.
	Notes:
	When the speed mode is "AUTO", the port will automatically
	match the opposite port mode, "Duplex" mode is disabled.
Enable	Enable Ethernet port.
	Note:
	If user doesn't check the port "Enable" checkbox, the port won't be
	connected to use.
Flow control	Tick the check box to enable the flow control function of the
	port.
	Under full duplex mode, flow control method is IEEE



Interface Element	Description	
		802.3x flow control.
	•	Under half duplex mode, flow control method is back
		pressure flow control.

5.2 Bandwidth Management

Function Description

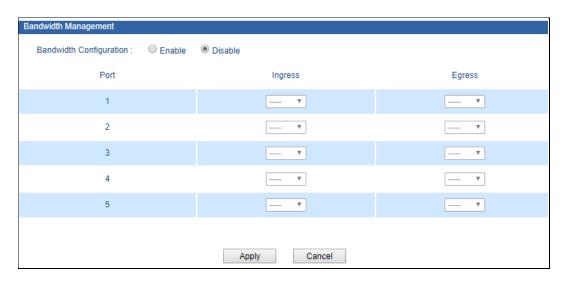
On the "Bandwidth Management" page, user can limit the ingress and egress bandwidth speed of the port.

Operation Path

Open in order: "Main Menu > Port Configuration > Bandwidth Management".

Interface Description

Bandwidth management interface as below:



The main element configuration description of bandwidth management interface:

Interface Element	Description
Bandwidth configuration	Enable/disable bandwidth configuration.
Port	Port number of the device.
Ingress	Ingress speed is the limited port speed during data
	receiving.
Egress	Egress speed is the limited port speed during data
	sending.



Instance: bandwidth setting

For example: set both the egress and ingress bandwidth of Port 1 to "4M".

Operating steps

- Step 1 Enter "Main Menu > Port Configuration > Bandwidth Management".
- Step 2 In "Bandwidth Configuration" area, click the option box of "Enable".
- Step 3 In "Egress" area, choose "4M" as the egress speed of Port 1.
- Step 4 In "Ingress" area, choose "4M" as the ingress speed of Port 1.
- Step 5 Click "Apply".
- Step 6 End.



Note

- Flow control should be enabled when using port speed limit, otherwise the speed between devices would not be stable.
- Unless flow control is disabled, the packet loss should not happen when using port speed limit.
- Port speed limit has high requirement on network cable quality, otherwise lots of conflict packets and broken packet would appear.



6 Layer2 Features

6.1 VLAN

VLAN (Virtual Local Area Network) is a communication technology that logically divides a physical LAN into multiple broadcast domains. Hosts in VLAN can directly communicate with each other, but two VLAN can't directly communicate with each other, which can limit the broadcast message in a VLAN. Using VLAN can bring following benefits to users.

- Limit the broadcast domain;
- Increase the security of LAN;
- Improve the network stability;
- Flexiblely construct virtual working team.

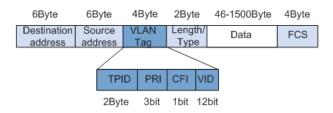
Port VLAN

Port VLAN adopts different identifications to distinguish different VLAN. Adopting the same ID identification will cause internal member groups being replaced, new ID identification will establish new forwarding rules, and all ports must belong to one or more VLAN.

IEEE802.1Q VLAN

Under the provisions of IEEE 802.1Q protocol, the device can add 4 bytes VLAN tag (Tag for short) between Source address and Length/Type fields of Ethernet data frame, identifying the VLAN information. As the picture below:





- TPID: Tag Protocol Identifier represents the data frame type, when the value is 0x8100, it represents the VLAN data frame of IEEE 802.1Q.
- PRI: Priority represents the 802.1p priority of data frame. Value range is 0-7, larger value represents higher priority. During network congestion, the switch will preferentially send data frame with higher priority.
- CFI: Canonical Format Indicator represents whether MAC address is packaged in standard format in different transmission media. 0 represents that MAC address is packaged in standard format.
- VID: VLAN ID represents the VLAN number of the data frame. VLAN ID value range is 0-4095. 0 and 4095 are reserved values of the protocol, so the valid value range of VLAN ID is 1-4094.

Function Description

On the VLAN page, user can configure the following functions:

- Configure the port PVID;
- Create VLAN entry;
- Configure the port member type.

Operation Path

Open in order: "Main Menu > L2 Feature > VLAN".

Interface Description 1: Port-based VLAN

Port-based VLAN interface as follows:





The main elements configuration description of port-based VLAN interface:

Interface Element	Description
VLAN Mode	Choose VLAN type, options are:
	Port-based VLAN
	IEEE 802.1Q VLAN
VLAN name	Enter VLAN number in digital form.
Join port	Choose VLAN member.
Operation	Add/edit, delete or save VLAN configuration information.

Instance: create port-based VLAN.

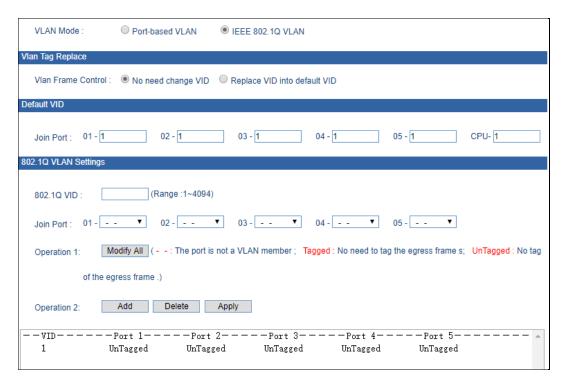
The steps of configuring port-based VLAN:

- Step 1 Open "Main Menu > L2 Feature > VLAN".
- Step 2 On the option box of "VLAN Mode", select "Port-based VLAN".
- Step 3 Enter VLAN table items in the textbox of "VLAN Name", such as fill in the figure "3" to represent VLAN3.
- Step 4 Select VLAN member on the check box of "Join Port", such as select port 2 and port 3.
- Step 5 Click "Add/Edit".
- Step 6 Click "Apply", port 2 and port 3 are divided into VLAN3, port 2 and port 3 that belong to the same VLAN can transmit data to each other.

Interface Description: VLAN based on 802.1Q

Interface screenshot of VLAN based on 802.1Q as follows:





The main element configuration description of 802.1Q Vlan interface:

Interface Element	Description	
VLAN mode	Choose VLAN mode, options are:	
	Port-based VLAN:	
	• IEEE 802.1Q VLAN.	
VLAN tag replace	The configuration bar of VLAN tag replace	
VLAN frame control	Choose VLAN tag replace configuration, options are:	
	No need change VID;	
	Replace VID into default VID.	
Default VID	The configuration bar of default VID	
802.1Q VID	VLAN ID number. Its value range is 1-4094.	
Member type	There are three types of data frame laber that the port	
	sends:	
	-: no forwarding, which is not as a member of this	
	VLAN ID;	
	Tagged: forward and keep VLAN tag;	
	UnTagged: forward but remove VLAN tag.	
Operation 1	Modify All: Quickly modify the types of all members at the	
	same time.	
Operation 2	Add: Add the configured VLAN to the list of VLAN	

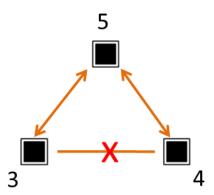


Interface Element	Description
	members;
	Delete: Delete one of the VLAN entries in the selected
	member list.
	Apply: Save the VLAN configuration information.

6.1.1 Instance: typical VLAN configuration

Instance

Suppose that the switch port 3, 4 and 5 have the following requirements: Port 3 and Port 5 can communicate with each other. Port 4 and Port 5 can communicate with each other. But port 3 and Port 4 can't communicate with each other, as the picture below. Do not consider other ports, how to set the VLAN?



Example Analysis

Configure the "Type" of Port3, Port4 and Port5 as Access. Port3, Port 4 and Port 5 are set with different forwarding entries; forwarding entries can enable the communication between two ports.

Analyse the port forwarding entries design as below:

- Port 3
 - Port3 and Port5 can communicate with each other. Port3 forwarding entries include Port3 and Port5. Therefore, a forwarding entry PVID3 is designed, including Port 3 and Port 5. Configure the "Type" of Port 3 and Port 5 to U.
- Port 4

Port 4 and Port 5 can communicate with each other. Port 4 forwarding entries

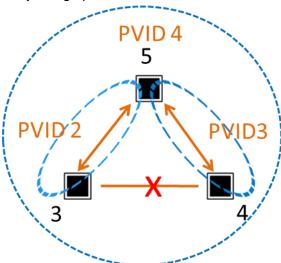


include Port 4 and Port 5. Therefore, a forwarding entry PVID4 is designed, including Port 4 and Port 5. Configure the "Type" of Port 4 and Port 5 to U.

Port 5

Port 5 and Port 3, Port 4 can communicate with each other, Port 5 forwarding entries include Port 3, Port 4. Therefore, design a forwarding entry PVID5, including Port 3, Port 4. Configure the "Type" of Port 3 and Port 4 to U.

According to the forwarding entry analysis of Port 3, Port 4 and Port 5, forwarding entry design picture as follows:

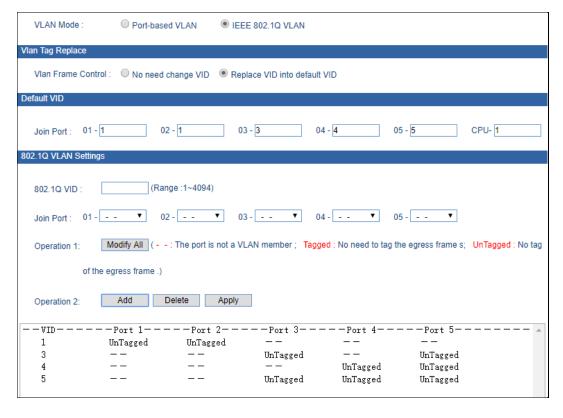


Operation Steps

- Step 1 Enter "Main Menu>Layer 2 Config>VLAN".
- Step 2 Choose "IEEE 802.1Q VLAN" in the option box of "VLAN mode".
- Step 3 Choose "Replace VID into default VID" in the option box of "VLAN frame control".
- **Step 4** In the "Default VID" area, enter 3, 4 and 5 respectly as the default VLAN "PVID" of Port3. Port4 and Port5.
- Step 5 Enter 3 in "802.1Q VID" textbox.
- Step 6 In the drop-down list of "member type":
 - 1. Set the member type of Port3 to U.
 - 2. Set the member type of Port5 to U.
- **Step 7** Click "Add/edit" button to add VLAN entry to the "member list".
- Step 8 Enter 4 in "802.1Q VID" textbox.
- Step 9 In the drop-down list of "member type":
 - 1. Set the member type of Port4 to U.
 - 2. Set the member type of Port5 to U.



- Step 10 Click "Add/edit" button to add VLAN entry to the "member list".
- Step 11 Enter 5 in "802.1Q VID" textbox.
- **Step 12** In the drop-down list of "member type":
 - 1. Set the member type of Port3 to U.
 - 2. Set the member type of Port4 to U.
 - 3. Set the member type of Port5 to U.
- Step 13 Click "Add/edit" button to add VLAN entry to the "member list".



Step 14 Click "Apply" button.

Step 15 End.

6.2 Multicast Filtering

6.2.1 IGMP Snooping

Function Description

On the "IGMP Snooping" page, user can:



- Enable/disable IGMP Snooping;
- Enable/disable IGMP Snooping query;
- Set IGMP Snooping query interval.

Operation Path

Open in order: "Main Menu > L2 Feature > Multicast Configuration > Dynamic Multicast".

Interface Description

IGMP Snooping interface as below:



The main element configuration description of IGMP Snooping interface:

Interface Element	Description			
IGMP snooping	The switch of IGMP snooping function, options are:			
	Enable			
	Disable			
	Notes:			
	IGMP snooping means snooping the messages between user host and router, as well as tracking multicast information and the ports that have been applied for.			
IGMP Query	The switch of IGMP query, options are:			
	Enable			
	Disable			
	Notes:			
	IGMP query means that router inquiring all hosts in subnet if they join some multicast groups.			
IGMP query interval	IGMP query interval, unit: second.			
	Notes:			
	The time range that can be entered is 60-1000s.			



You need to set multicast source and port in one VLAN first to enable IGMP Snooping



function.

Multiple IGMP inquirers should be avoided in network lest cause waste of resources. Please choose all ports if the forwarding relationship of unknown multicast group is uncertain.

6.2.2 Static Filtering

Function Description

On the page of "Static Multicast", user can configure the forwarding port list of static multicast.

Operation Path

Open in order: "Main Menu > L2 Feature > Multicast Configuration".

Interface Description

Static filtering interface as follows:



Main elements configuration description of static filtering interface:

Interface Element	Description			
MAC Address	Input "MAC Address", and the format should be			
	"XX-XX-XX-XX-XX".			
	Notes:			
	Low-order of the highest byte of multicast MAC address is 1,			
	please don't input non-multicast address.			
	Space and other illegal characters are not allowed for address			
	format, otherwise alarm message will pop up.			
Join Port	Tick the check box of corresponding port, it represents that			



Interface Element	Description		
	corresponding port joins in the static multicast MAC address.		
Operation	Add, delete or apply the configuration information of static		
	multicast filtering.		



Warning

- Static multicast filtering has a great impact on multicast data packets forwarding via network, please don't use it unless the added address is exactly right.
- Multicast addresses of 0180C20000xx and 01005E0000xx are reserved for the device or protocol, please don't use them.
- IGMP dynamic learning won't update statically typed multicast address, static multicast forwarding table is more of a security mechanism.

Example: Static Multicast Filtering Configuration

For example: configure the filtering port of multicast address 01-00-00-00-00-01 as 01, 02 and 03.

Operation steps as follows:

- Step 1 Open "Main Menu > L2 Feature > Multicast Configuration > Static Multicast".
- **Step 2** On the text box after "MAC Address", input "01-00-00-00-01".
- Step 3 On the row of "Join Port":
 - a) Tick the check box after "1-";
 - Tick the check box after "2-"; b)
 - Tick the check box after "3-". c)
- Step 4 Click "Add".
- Configured static filtering is displayed in the display frame on the bottom of the page, click "Apply".
- Step 6 End.



7 QoS

7.1 QoS Classification

Function Description

On the page of QoS Classification, user can set:

- Queuing mechanism
- Enable ToS
- Enable CoS
- Port priority

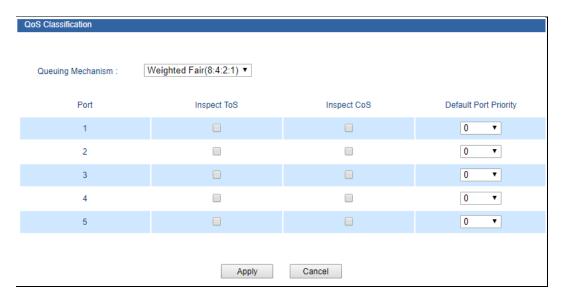
Operation Path

Open in order: "Main Menu > QoS > QoS Classification".

Interface Description

Screenshot of QoS Classification interface:





The main element configuration description of QoS classification interface:

Interface Element	Description		
Queuing mechanism	 Queuing scheduling setting, options are: Weighted Fair (8:4:2:1): according to the queue's weighted value 8:4:2:1, weighted round-robin queue scheduling algorithm would schedule queues in turn to ensure that each queue can get some service time. Strict (Strict Priority): Strict priority queue scheduling algorithm includes 4 queues and schedules in the decreasing order of priority. When the queue with fairly high priority is empty, then it would send groupings of queue with fairly low priority. 		
Port	Port number of switch.		
Inspect ToS	After checking the checkbox, the priority of ToS would be checked during queue scheduling.		
Inspect CoS	After checking the checkbox, the priority of CoS would be checked during queue scheduling.		
Default port priority	To configurate default port priority for ports that haven't enabled ToS and CoS priority. The value range is 0-7. The higher the value, the higher the priority. Description: By default, switch would use port priority in place of the 802.1p priority the port comes with when receiving message to control the quality of service the messages deserve.		





- When the ToS and CoS are not enabled, queuing and scheduling are in the order of port
- When the ToS or CoS are enabled, queuing and scheduling according to ToS or CoS instead of considering port priority.
- If the ToS and CoS are enabled at the same time, queuing according to ToS priority. When the ToS values are the same, queuing according to CoS priority.

Instance: QoS configuration

For example:

Set port 1's queuing mechanism as "Weight Fair (8:4:2:1)", adopts ToS priority.

Operation steps

- Step 1 Open "Main Menu > QoS > QoS Classification".
- **Step 2** On the page of classification, choose "Weight Fair (8:4:2:1)" in queuing mechanism.
- Step 3 On the line of port 1, check the checkbox of "inspect ToS".
- Step 4 Click "apply".
- Step 5 Ends.

7.2 CoS Mapping

Function Description

On the page of "CoS Mapping", user can configurate mapping between CoS value and priority queues.

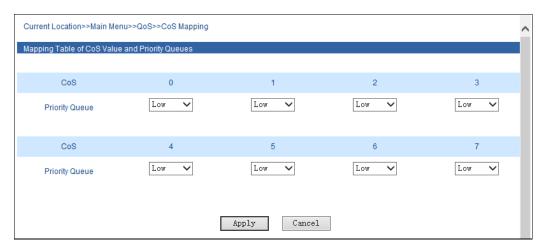
Operation Path

Open in order: "Main Menu > QoS > QoS Mapping".

Interface Description

Screenshot of QoS Mapping interface:





The main element configuration description of QoS mapping interface:

Interface Element	Description	
CoS value	Display CoS value.	
Priority queue	Set mapping between CoS value and priority queue, options	
	are as follows:	
	Low: low priority queue	
	Normal: normal priority queue	
	Medium: medium priority queue	
	High: high priority queue	

Instance: CoS mapping configuration

For example:

- When the CoS value is set to 0 and 1, the corresponding priority queue is Low
- When the CoS value is set to 2 and 3, the corresponding priority queue is Normal
- When the CoS value is set to 4 and 5, the corresponding priority queue is
- When the CoS value is set to 6 and 7, the corresponding priority queue is High

Operation steps

- Step 1 Open "Main Menu > QoS > CoS Mapping".
- **Step 2** In the table of CoS value and priority queue mapping of CoS mapping page:
 - 1. When the CoS value is "0", choose Low as the corresponding priority.
 - 2. When the CoS value is "1", choose Low as the corresponding priority.
 - 3. When the CoS value is "2", choose Normal as the corresponding priority.
 - 4. When the CoS value is "3", choose Normal as the corresponding priority.
 - 5. When the CoS value is "4", choose Medium as the corresponding priority.



- 6. When the CoS value is "5", choose Medium as the corresponding priority.
- 7. When the CoS value is "6", choose High as the corresponding priority.
- 8. When the CoS value is "7", choose High as the corresponding priority.

Step 3 Click "apply"

Step 4 Ends.

7.3 ToS Mapping

Function Description

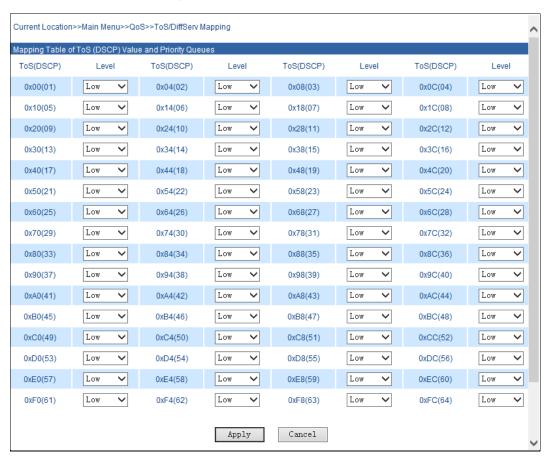
On the page of "CoS Mapping", user can configurate mapping between CoS value and priority queue.

Operation Path

Open in order: "Main Menu > QoS > ToS Mapping".

Interface Description

Screenshot of ToS Mapping interface:





The main element configuration description of ToS mapping interface:

Interface Element	Description			
ToS (DSCP) value	It displays ToS (DSCP) in hexadecimal and decimal format			
	simultaneously. The value in the bracket is decimal.			
Priority queue	Set mapping between ToS value and priority queue, options			
	are as follows:			
	Low: low priority queue			
	Normal: normal priority queue			
	Medium: medium priority queue			
	High: high priority queue			

Instance: ToS mapping configuration

For example:

- When the ToS value is set to 0x00~0x3C, the corresponding priority is Low.
- When the ToS value is set to 0x40~0x7C, the corresponding priority is Normal.
- When the ToS value is set to 0x80~0xBC, the corresponding priority is Medium.
- When the ToS value is set to 0xC0~0xFC, the corresponding priority is High.

Operation steps

Step 1 Open "Main Menu > QoS > ToS Mapping".

Step 2 In the table of ToS value and priority queue mapping of ToS mapping page:

- 1. When the "ToS value" is "0x00" ~ "0x3C", choose Low as the corresponding priority.
- 2. When the "ToS value" is "0x40" ~ "0x7C", choose Normal as the corresponding
- 3. When the "ToS value" is "0x80" ~ "0xBC", choose Medium as the corresponding priority.
- 4. When the "ToS value" is "0xC0" ~ "0xFC", choose High as the corresponding priority.

Step 3 Click "apply".

Step 4 Ends.



8 Link Backup

8.1 Rapid Ring

Function Description

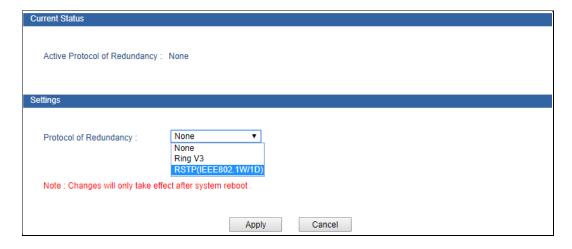
On the "Rapid ring" page, user can choose redundancy protocol and configure the ring network under this protocol quickly.

Operation Path

Open in order: "Main Menu > Redundancy > Rapid Ring".

Interface Description

Initial rapid ring interface as follows:



The main element configuration description of initial rapid ring interface:

Interface Element Description



Interface Element	Description		
Current status	Current status bar		
Active protocol of	The current status of ring network protocol of the device.		
redundancy			
Settings	Settings bar		
Protocol of	Choose the corresponding redundancy protocol. Options are:		
redundancy	None: it means that the ring network function is disabled.		
	Ring V3: single ring, coupling ring, chain and Dual		
	homing are supported.		
	RSTP (IEEE 802.1W/1D): rapid spanning tree.		

Function description of Ring V1/V2/V3

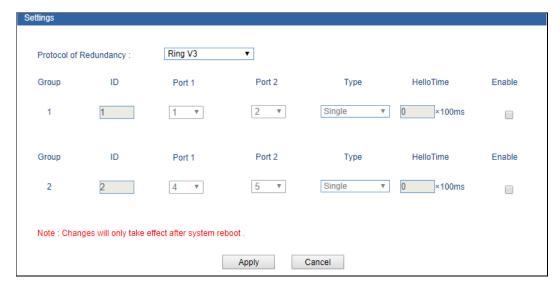
On the "rapid ring" page, user can choose Ring redundancy protocol and configure the ring network under this protocol quickly.

Operation Path

Open in order: "Main Menu > Redundancy > Rapid Ring". Choose "Ring V3" in the drop-down list of "protocol of redundancy".

Interface Description

Ring network interface as follows:



The main element configuration description of Ring network interface:

Interface Element	Description
Group	Support Group 1-2 or Group 1-4, it means that the device



Interface Element	Description		
	supports up to 2 or 4 groups. Notes: Device with less than 10 ports supports up to 2 rings, device with more than 10 ports supports 4 rings.		
ID	When multiple switches form a ring, the current ring ID would be network ID. Different ring network has different ID.		
Port 1	port 1 can be used for the formation of ring network in switch.		
Coupling port	When the ring type is "Couple", the coupling port would be the one connects different network ID.		
Port 2	Port 2 can be used for the formation of ring network in switch.		
Control port	When the ring type is "Couple", the control port would be the one in the link of the intersection of two rings.		
Туре	 According to the requirement in the scene, user can choose different ring network. Single: single ring, using a continuous ring to connect all device together. Couple: couple ring is a redundant structure used for connecting two independent networks. Chain: chain can enhance user's flexibility in constructing all types of redundant network topology via an advanced software technology. Dual-homing: two adjacent rings share one switch. User could put one switch in two different networks or two different switching equipments in one network. 		
HelloTime	Hello_time is the time interval of Hello packet transmission. It		
	is a query packet sent to adjacent device via ring network port to confirm whether the connection is normal.		
Enable	Enable or disable the corresponding ring group.		

Now introduce the creation process respectively according to different ring network:

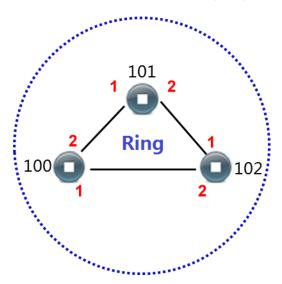
- Create single ring
- Create coupling ring
- Create chain
- Create rapid spanning tree



8.1.1 Instance: create single ring

Instance

For example: create the following single ring:



Instance analysis

The ring ports of Device 100, 101, and 102 are port 1 and port 2. Therefore, creating single ring is viable. Port 1 and port 2 are set as the ring ports of each device.

Operation steps

Configuring Device 100, 101 and 102 in the following steps:

- **Step 1** Choose "Main Menu > Redundancy > Rapid Ring".
- **Step 2** In the setting area of the "Rapid Ring" page, choose "Ring V3" as the "protocol of redundancy".
- Step 3 Check the box of "Enable" in "Group 1".
- Step 4 Choose "Single" in the drop-down list of "Type" of "Group 1".



ttings						
Protocol of	Redundancy :	Ring V3	Y			
Group	ID	Port 1	Port 2	Type	HelloTime	Enable
1	1	1 ▼	2 🔻	Single ▼	0 ×100ms	•
Group	ID	Port 1	Port 2	Туре	HelloTime	Enable
2	2	4 ▼	5 ▼	Single ▼	0 ×100ms	
Note : Char	nges will only take e	effect after system reb	pot .			
				Cancel		

- Step 5 Enter "1" in the "ID" textbox of "Group1".
- Step 6 Set "Port 1" as "01" and "Port 2" as "02" separately.

Note:

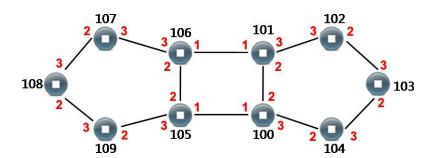
"Port 1" and "Port 2" cannot be set to the same port.

- Step 7 Click "Apply". Enter "Main Menu > System Management > Device Address".
- Step 8 In the area of "reboot the device", click "reboot".
- Step 9 End.

8.1.2Instance: create coupling ring

Instance

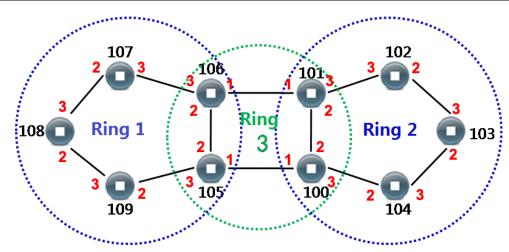
For example: creating coupling ring. Its basic architecture is shown as below:



Instance analysis

We can get the following picture by analyzing the coupling ring above.





There are three rings in coupling ring. Ring 1 and Ring 2 intersect Ring 3 respectively. When setting ring in WEB interface, we can set Ring 1 and Ring 2 as single ring, Ring 3 as coupling ring. In coupling ring, we set the port in the link where the two rings intersect as control port. The Port 2 of Device 105 in the picture above is the control port. The analyses of each switch are displayed as follows:

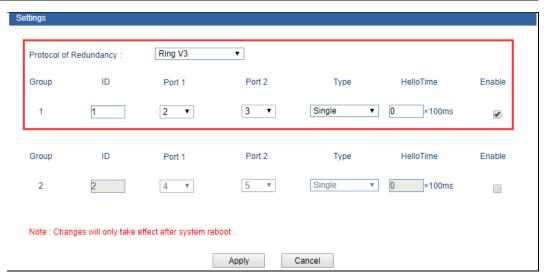
- 105, 106, 107, 108 and 109 are in Ring 1; ring network ports are Port 1 and Port 2; single ring; 105 is the master station, others are slave stations.
- 100, 101, 102, 103 and 104 are in Ring 2; ring network ports are Port 2 and Port 3; single ring; 100 is the master station, others are slave stations.
- 100, 101, 105 and 106 are in Ring 3. It is a coupling ring. Port 1 is coupling port. Port 2 is control port.

Operation Step 1: configuring Ring 1 in WEB interface

Configuring Device 105, 106, 107, 108 and 109 in the following steps respectively.

- Step 1 Choose "Main Menu > Redundancy > Rapid Ring".
- Step 2 In the "Settings" area of "Rapid Ring" page, choose "Ring V3" as "Protocol of Redundancy".
- Step 3 Check the "Enable" box in the "Group 1".
- **Step 4** Choose "Single" in the drop-down list of "Type" of "Group 1".





- Step 5 Enter "1" into the "ID" textbox of "Group 1".
- Step 6 Set "Port 1" and "Port 2" to "02" and "03" respectively.

Note:

"Port 1" and "Port 2" cannot be set to the same port.

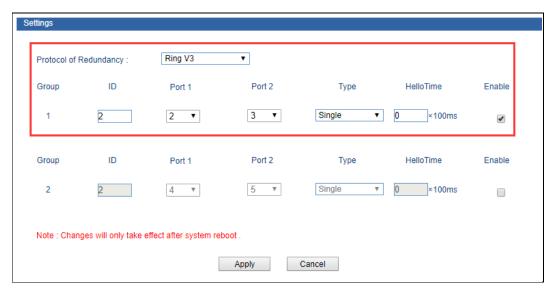
- **Step 7** Click "Apply". Enter "Main Menu > System Management > Device Address".
- Step 8 In the area of "reboot the device", click "reboot".
- Step 9 End.

Operation Step 2: configuring Ring 2 in WEB interface

Configuring Device 100, 101, 102, 103 and 104 in the following steps respectively.

- Step 1 Choose "Main Menu > Redundancy > Rapid Ring".
- **Step 2** In the "Settings" area of "Rapid Ring" page, choose "Ring V3" as "Protocol of Redundancy".
- Step 3 Check the "Enable" box in the "Group 1".
- Step 4 Choose "Single" in the drop-down list of "Type" of "Group 1".





- Step 5 Enter "2" into the "ID" textbox of "Group 1".
- Step 6 Set "Port 1" and "Port 2" to "02" and "03" respectively.

Note:

"Port 1" and "Port 2" cannot be set to the same port.

- Step 7 For Device 101/102/103/104, choose "Slave" in the drop-down list of "Master-slave" of "Group 1".
- Step 8 For Device 100, choose "Master" in the drop-down list of "Master-slave" of "Group 1".
- Step 9 Click "Apply". Enter "Main Menu > System Management > Device Address".
- Step 10 In the area of "reboot the device", click "reboot".
- Step 11 End.

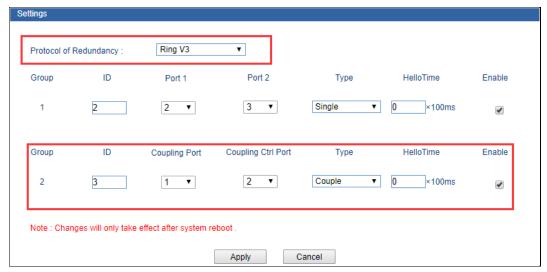
Operation Step 3: configuring Ring 3 in WEB interface

Configuring Device 100, 101, 105 and 106 in the following steps respectively.

- **Step 1** Choose "Main Menu > Redundancy > Rapid Ring".
- Step 2 In the "Settings" area of "Rapid Ring" page, choose "Ring V3" as "Protocol of Redundancy".
- Step 3 Check the "Enable" box in the "Group 2".
- **Step 4** Choose "Couple" in the drop-down list of "Type" of "Group 2".
- Step 5 Enter "3" into the "ID" textbox of "Group 2".
- Step 6 Choose "1" in the drop-down list of "Coupling Port" of "Group 2".
- Step 7 Choose "2" in the drop-down list of "Coupling Ctrl Port" of "Group 2".
- Step 8 Click "Apply". Enter "Main Menu > System Management > Device Address".
- Step 9 In the area of "reboot the device", click "reboot".



Step 10 End.

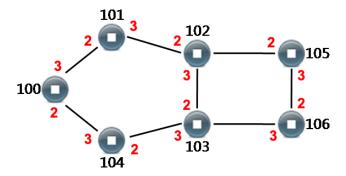


Instance: creating chain

The chain could be created when the "Protocol of Redundancy" is "Ring V3".

Instance

For example: creating chain. Its basic architecture is shown as below:

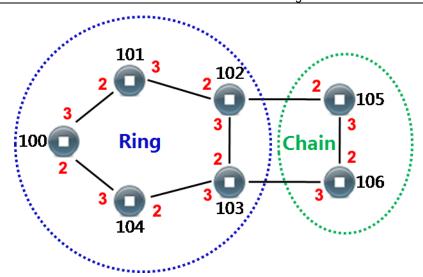


Instance analysis

Basic framework, we can make the following analyses:

- 100, 101, 102, 103 and 104 are in the ring. The ring network ports are 2 and 3. Device 100 is the master station, others are slave stations.
- Device 105 and 106 are in the chain. The ring network ports are 2 and 3.

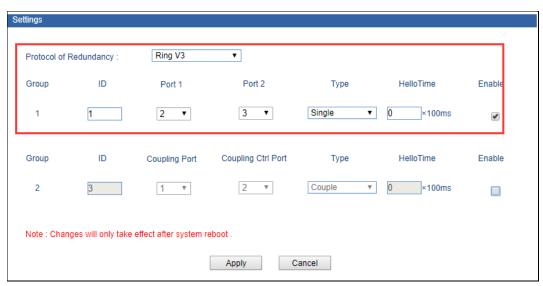




Operation Step 1: creating ring

Configuring Device 100, 101, 102 and 103 in the following steps respectively.

- Step 1 Choose "Main Menu > Redundancy > Rapid Ring".
- Step 2 In the "Settings" area of "Rapid Ring" page, choose "Ring V3" as "Protocol of Redundancy".
- Step 3 Check the "Enable" box in the "Group 1".
- Step 4 In the "settings" area of "Rapid Ring":
 - 1. Set "Type" to "Single";
 - 2. Set "ID" to "1";
 - 3. Set "Port 1" to "2";
 - 4. Set "Port 2" to "3";



Step 5 Click "Apply".

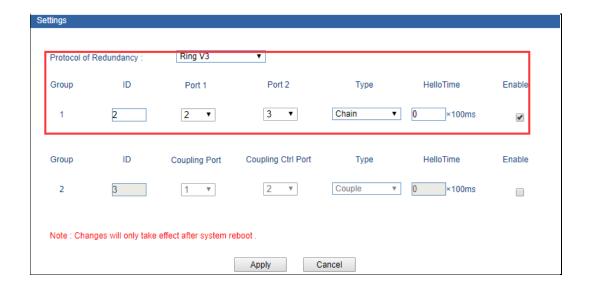


- **Step 6** Enter "Main Menu > System Management > Device Address".
- Step 7 In the area of "reboot the device", click "reboot".
- Step 8 End.

Operation Step 2: creating chain

Configuring Device 105 and 106 in the following steps respectively.

- Step 1 Choose "Main Menu > Redundancy > Rapid Ring".
- **Step 2** In the "Settings" area of "Rapid Ring" page, choose "Ring V3" as "Protocol of Redundancy".
- Step 3 Check the "Enable" box in the "Group 1".
- **Step 4** In the "Settings" area of "Rapid Ring" page, set the "Type" to "Chain".
- Step 5 In the "Settings" area of "Rapid Ring" page, set the "ID" to "2".
- Step 6 Set "Port 1" to "02" and set "Port 2" to "03".





The chain + single ring combination could be formed by using configured ring network port of chain ring device to connect the normal port of single ring device.

- Step 7 Click "Apply".
- **Step 8** Enter "Main Menu > System Management > Device Address".
- Step 9 In the area of "reboot the device", click "reboot".
- Step 10 End.





- The port that has been set to port trunking could not be set as rapid ring port. One port can't belong to multiple ring networks.
- The ID in the same single ring must be the same; otherwise it cannot form a ring and achieve normal communication.
- To ensure the communication of ring network, it's recommended to set the "Type" of ports that have already been set as ring network to "Trunk" and "member relationship" to "Tagged".
- When forming complicated ring networks like tangent ring, please make sure the ID
 conforms to the unity of single ring network ID. Network ID of different single ring
 must be different.

8.1.3 Creating Spanning Tree

Function description

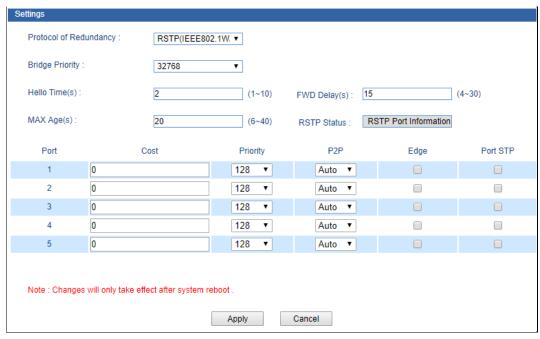
On the "Rapid ring" page, user can choose "RSTP (IEEE 802.1W/1D)" as redundancy protocol to create spanning tree quickly.

Operation Path

Open in order: "Main Menu > Redundancy > Rapid Ring > Protocol of Redundancy > RSTP (IEEE 802.1W/1D)".

Interface Description

RSTP interface as follows:



The main element configuration description of RSTP interface:



Interface Element	Description
Protocol of	Choose the algorithm of redundancy protocol, options are:
redundancy	None: represents disabling ring network function;
	Ring V1: supports single ring;
	Ring V2: supports single ring and coupling ring;
	Ring V3: supports single ring, coupling ring, chain and
	Dual_homing;
	RSTP (IEEE 802.1W/1D): rapid spanning tree.
Bridge priority	The priority of bridge.
	Note:
	In STP/RSTP network, the device with smallest bridge ID would be elected as root bridge. The bridge ID consists of bridge priority and bridge MAC address.
Hello time	The transmission time interval of the BPDU data packet.
	Note:
	The protocol message that STP/RSTP adopts is BPDU (Bridge Protocol Data Unit).
FWD delay	The forward delay time that the port of switch maintains in
	transition state (listening and learning).
	Note:
	STP/RSTP adopts a mechanism of state transition. The newly-selected root port and specified port have to go through
	twice the Forward Delay time to enter the forwarding state.
MAX age	The lifetime of BPDU packets.
RSTP status	Button, used for checking the current status of rapid spanning
	tree.
Port	Displays the port number of the device.
Cost	The path cost from network bridge to root bridge.
	Note:
	Path cost is a reference value for STP protocol to choose links. The path cost from a port to the root bridge is cumulated by the path
	cost it go through each port of each bridge.
Priority	The priority of ports in bridge. The smaller the value, the
	higher the priority.
	Note:
	PID (Port ID) consists of two parts. The high 4 digits are port priorities, the low 12 digits are port numbers. In the case of same
	root path cost, it would not block the port with the smallest PID
DOD	value, but the one with greater PID value.
P2P	The directly connected switch port, options are:
	• Yes;
	• No;



	Auto: adopt negotiation mechanism that could implement quick conversion of port states.
Edge	The switch that is on the edge of network and connects to the
	terminal devices.
Port STP	Checking this checkbox. It represents participating in the
	operation of spanning tree protocol.

RSTP status interface as follows:



The main element configuration description of RSTP status interface:

Interface Element	Description
Root information	The display bar of root information table
Local ID	It displays the priority of this switch and MAC address
	information ID.
Root ID	It displays the priority of the root switch and MAC address
	information ID.
Root port	The port of the switch, which is not in the root bridge but
	nearest to it, is in charge of communicating with the root
	bridge. The path cost from this port to the root bridge is the
	lowest. When the path costs of multiple ports are the same,
	the one with the highest priority would be the root port.
Root cost	The root cost of a switch is the sum of root port cost and the



	root cost that data packet goes through all switches. The root
	cost of root bridge is zero.
Basic	The display bar of basic information table
information	
Port	It displays the port number of this device.
Priority	The priority of ports in network bridge. The values range from
	0 to 240. The smaller the value, the higher the port priority.
	The higher the priority, the more likely it is to be a root port.
Cost	The path cost from network bridge to root bridge.
P2P	The directly connected switch port.
Edge	The port that directly connects to terminal instead of other
	switches.
Connected	It displays the network protocol of devices with connected
	ports.
Role	Root port, specified port, Alternate port and Backup port.
FWD status	It is divided by whether the port forwards user flow and learns
	MAC address.
	Discarding: neither forward user flow nor learn MAC
	address;
	 Learning: doesn't forward user flow but learn MAC address;
	 Forwarding: forward user flow and learn MAC address;
	Listening: neither forward user flow nor learn MAC
	address; but can receive and send configuration
	message;
	 Blocking: port only receives and processes BPDU,
	doesn't forward user flow;
	Disabled: blocked or physically disconnected.



The settings of rapid spanning tree will take effect after rebooting the device.



8.2 Port Trunking

8.2.1 Static Trunking

Function Description

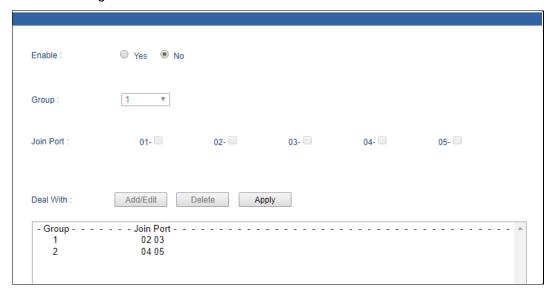
Binding multiple physical ports into one logical channel.

Operation Path

Open in order: "Main Menu > Redundancy > Port Trunking > Static Trunking".

Interface Description

Static Trunking interface as follows:



The main element configuration description of static trunking interface:

Interface Element	Description
Enable	Enable or disable trunking configuration.
Group	Choose trunking group.
Join port	Check the box of ports that join the trunking group.
Deal with	Add, edit, delete or apply the configuration of port trunking
	group.

For instance: port trunking

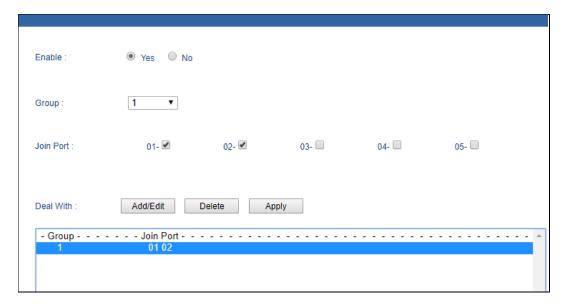
For example: if the port 1 and port 2 of switch A and switch B share the same rates and duplex modes, we could improve bandwidth by grouping them into a Trunking group.



Operation Steps

Configure switch A and switch B in the same way respectively.

- Step 1 Log in Web configuration page.
- Step 2 Choose "Main Menu > Redundancy > Port Trunking > Static Trunking".
- Step 3 On the page of "Static Trunking", check the box of "Yes" in the "Enable" bar.
- Step 4 Choose "1" in the droplist of "Group".



- Step 5 Check the box of Port 1 and Port 2 in the "join port" bar.
- Step 6 Click "Add/Edit".
- Step 7 Click "Apply".
- Step 8 End.



- All attributes of ports in trunking group should be the same, including rates and duplex modes, etc.
- Setting one port as both ring network port and trunking port is not supported.
- Each trunking group should have 2 ports at least, up to 4.
- One port can only join a trunking group.



Access Control

9.1 Login Settings

Function Description

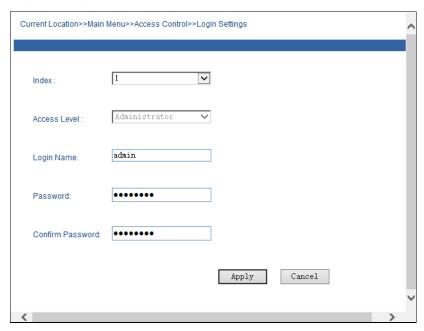
On the "Login Settings" page, user can configure the login name and password of logging in to WEB configuration page and other parameter information.

Operation Path

Open in order: "Main Menu > Access control > Login settings".

Interface Description

Login settings interface as follows:





The main element configuration description of login settings interface:

Interface Element	Description
Index	The index number is corresponding to the access level.
	1: administrator
	2: administrator or observer
	3: administrator or observer
Access level	Access level setting, options:
	Administrator: check and modify permissions.
	Observer: check permissions.
Login name	Login name setting of WEB configuration interface.
Password	Login password setting of WEB configuration interface.
	Note:
	The password should a combination of letters that less than 16 bytes.
Confirm password	Confirm password.



Notice

Please keep the modified login name and password in mind. If you forget it, you can restore it to factory setting via DIP switch. Default login name and password of WEB configuration interface are "admin".

For instance: create administrator

For example: create a new administrator user "admin8" and set the management password to "admin8".

Operation Path

- Step 1 Log in to Web configuration interface.
- Step 2 Choose "Main Menu > Access Control > Login Settings".
- Step 3 On the "Login settings" page:
 - 1. Choose "1" as "Index" number
 - 2. Choose "administrator" as "access level"
 - 3. Enter "admin8" as "login name"
 - 4. Enter "admin8" as "password"
 - 5. Enter "admin8" as "confirm password".
- Step 4 Click "apply".
- Step 5 End.



10 Remote Monitoring

10.1 SNMP Configuration

Function Description

On the page of "SNMP Configuration", user can conduct the following operations:

- Enable or disable SNMP configuration function;
- Configure SNMP V1/V2 read-only community name;
- Configure SNMP V1/V2 read-only community name;
- Configure SNMP gateway.

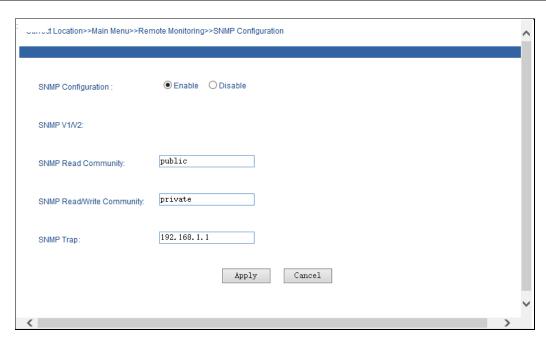
Operation Path

Open in order: "Main Menu > Remote Monitoring > SNMP Configuration".

Interface Description

Interface screenshot of SNMP configuration as follows:





Main elements configuration description of SNMP configuration interface:

Interface Element	Description
SNMP	SNMP configuration function, options as follows:
Configuration	Enable;
	Disable.
SNMP V1/V2	SNMP supports the following version:
	SNMP V1: It adopts UDP protocol which can be used
	widely but exists security issue.
	SNMP V2: Semantics has been enhanced, and it
	supports TCP protocol.
SNMP Read	Configure the read-only SNMP community name with the only
Community	operation permission of Get.
SNMP Read/Write	Configure the Read/Write SNMP community name with the
Community	operation permission of Get and Set.
SNMP Trap	Configure the destination IP address that sends out warning
	message.
	Notes:
	It will send out alarm during cold or warm start, port offline/online, power on/off.



Please pay attention to the permission problem of read and write in the SNMP browser,



user can check the permission of used "community name" if the permission of "write" is invalid.

Example: SNMP Configuration (B)

For example: Enable SNMP configuration and configure the "Read-only community name" as "public", "Read-write community name" as "private", "SNMP gateway" as "192.168.1.1".

Operation Steps

- **Step 1** Log on to the Web configuration interface.
- Step 2 Select "Main Menu > Remote Monitoring > SNMP Configuration".
- Step 3 On the displayed page of "SNMP Configuration":
 - 1. Select "enable" on the column of "SNMP Configuration";
 - 2. Select "Read-only community name" as "public";
 - 3. Select "Read/Write community name" as "private";
 - 4. Select "SNMP gateway" as "192.168.1.1".
- Step 4 Click "Apply".
- Step 5 End.

10.2 SNMP Configuration

Function Description

On the page of "SNMP Configuration", user can conduct the following operations:

- Enable or disable SNMP configuration function;
- Configure SNMP V1/V2 read-only community name;
- Configure SNMP V1/V2 read-only community name;
- Configure SNMP gateway.

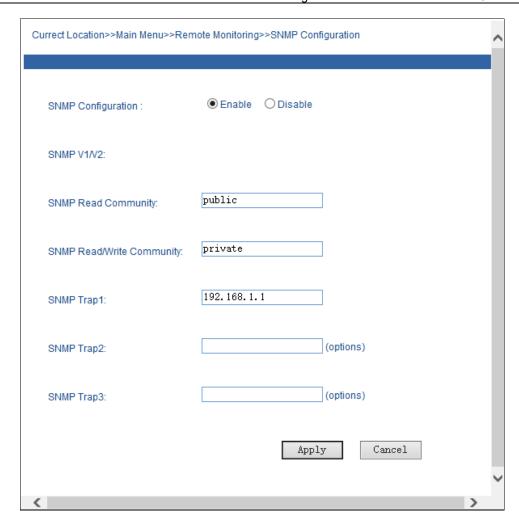
Operation Path

Open in order: "Main Menu > Remote Monitoring > SNMP Configuration".

Interface Description

Interface screenshot of SNMP configuration as follows:





Main elements configuration description of SNMP configuration interface:

Interface Element	Description
SNMP	SNMP configuration function, options as follows:
Configuration	Enable;
	Disable.
SNMP V1/V2	SNMP supports the following version:
	SNMP V1: It adopts UDP protocol which can be used
	widely but exists security issue.
	SNMP V2: Semantics has been enhanced, and it
	supports TCP protocol.
SNMP Read	Configure the read-only SNMP community name with the only
Community	operation permission of Get.
SNMP Read/Write	Configure the Read/Write SNMP community name with the
Community	operation permission of Get and Set.



SNMPTrap1	Configure the destination IP address that sends out warning
	messages.
	Notes:
	It will send out alarm during cold or warm start, port offline/online, power on/off.
SNMPTrap2	Configure the destination IP address 2 that sends out warning
	messages.
	Notes:
	It will send out alarm during cold or warm start, port offline/online, power on/off.
SNMPTrap3	Configure the destination IP address 3 that sends out warning
	messages.
	Notes:
	It will send out alarm during cold or warm start, port offline/online,
	power on/off.



Please pay attention to the permission problem of read and write in the SNMP browser, user can check the permission of used "community name" if the permission of "write" is invalid.

Example: SNMP Configuration

For example: Enable SNMP configuration and configure the "Read-only community name" as "public", "Read-write community name" as "private", "SNMP gateway" as "192.168.1.1".

Operation Steps

- Step 1 Log on to the Web configuration interface.
- **Step 2** Select "Main Menu > Remote Monitoring > SNMP Configuration".
- Step 3 On the displayed page of "SNMP Configuration":
 - 1. Select "enable" on the column of "SNMP Configuration";
 - 2. Select "Read-only community name" as "public";
 - 3. Select "Read/Write community name" as "private";
 - 4. Select "SNMP gateway" as "192.168.1.1".
- Step 4 Click "Apply".
- Step 5 End.



10.3 Relay Warning

Function Description

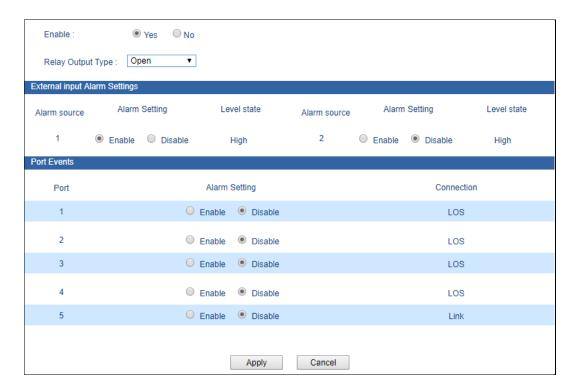
On the page of "Relay Warning", user can set power supply alarm, port alarm function; when the equipment is in abnormal state, it can promptly notify the administrator, and quickly repair the equipment status to avoid excessive losses.

Operation Path

Open in order: "Main Menu > Remote Monitoring > Relay Warning".

Interface Description

Relay warning interface as follows:



Main elements configuration description of relay warning interface:

Interface Element	Description
System Events	Configure alarm settings. Options as follows:
	Enable;
	Disable.
Relay Output Type	Click the drop-down list of "Relay Output Type", options as
	follows:
	Normally open: when it's normal without alarm, relay is



Interface Element	Description
	in closed status; when alarm occurs, relay is in open
	status;
	Normally closed: when it's normal without alarm, relay is
	in open status; when alarm occurs, relay is in closed
	status.
Level state	Display the current status of power supply:
	High level;
	Low level.
External Input	External Input Alarm Settings Column
Alarm Settings	
Power	Display the device power supply number.
Alarm Setting	Configure the power supply alarm function. Options as
	follows:
	Enable;
	Disable.
Status	Display current status of power supply:
	Fault;
	Normal.
Port Events	Port events column
Port	Display the device port number.
Alarm Setting	Configure the port alarm function. Options as follows:
	Enable;
	Disable.
	Note
	After enabling port alarm, when port is in abnormal status, such as connection or disconnection, the device will output a signal to hint the abnormal operation of device.
Connection	Display port connection status of the device:
	Unconnected;
	Connected.

Example: Alarm Configuration

For example: Enable alarm configuration, and enable power supply alarm for power 1, port alarm for port 1.

Operation Steps

Step 1 Log on to the Web configuration interface.



- Step 2 Click "Main Menu > Remote Monitoring > Relay Warning".
- Step 3 On the displayed page of "Relay Warning":
 - 1. Select "enable" on the column of "Alarm Setting";
 - 2. Select "Relay Output Type" as "open".
- Step 4 On the region of "System Events", select "Enable" the "Alarm Setting" of power 1.
- Step 5 On the region of "Port Events", select "Enable" the "Alarm Setting" of power 1.
- Step 6 Click "Apply".
- Step 7 End.



11 Port Statistics

11.1 Frame Statistics

Function Description

On the page of "Frame Statistics", user can check frame statistics of sending/receiving data packets transmitted by the port within a period of time.

Operation Path

Open in order: "Main Menu > Port Statistics > Frame Statistics".

Interface Description

Frames statistics interface as follows:



Tx Frame Statistics					
Item / Port	Port 1	Port 2	Port 3	Port 4	Port 5
TxOctets	0	0	0	0	305711
TxDropPkts	0	0	0	0	0
TxBroadcastPkts	0	0	0	0	3
TxMulticastPkts	0	0	0	0	0
TxUnicastPkts	0	0	0	0	514
TxCollisions	0	0	0	0	0
TxSingleCollision	0	0	0	0	0
TxMultiple Collision	0	0	0	0	0
TxDeferredTransmit	0	0	0	0	0
TxLateCollision	0	0	0	0	0
TxExcessiveCollision	0	0	0	0	0
TxFrameInDisc	0	0	0	0	0
TxPausePkts	0	0	0	0	0
Rx Frame Statistics					
Item / Port	Port 1	Port 2	Port 3	Port 4	Port 5
RxOctets	0	0	0	0	73952
RxUndersizePkts	0	0	0	0	0
RxPausePkts	0	0	0	0	0
Pkts64Octets	0	0	0	0	283
Pkts65to127Octets	0	0	0	0	275
Pkts128to255Octets	0	0	0	0	52
Pkts256to511Octets	0	0	0	0	31
Pkts512to1023Octets	0	0	0	0	13
Pkts1024toMaxPktOctets		0	0	0	0
RxOversizePkts	0	0	0	0	0
RxJabbers	0	0	0	0	0
RxAlignmentErrors	0	0	0	0	0
RxFCSErrors	0	0	0	0	1
RxGoodOctets	0	0	0	0	73822
RxDropPkts	0	0	0	0	0
RxUnicastPkts	0	0	0	0	350
RxMulticastPkts	0	0	0	0	198
RxBroadcastPkts	0	0	0	0	105
RxSAChanges	0	0	0	0	1
RxFragments	0	0	0	0	0
JumboPkt	0	0	0	0	0
RXSymbolError	0	0	0	0	0
InRangeErrors	0	0	0	0	0
OutOfRangeErrors	0	0	0	0	0
		Refresh	Clear		

Main elements configuration description of transmitted frames statistics interface:

Interface Element	Description
TxOctets	The total number of good bytes of data transmitted by a
TXOCIEIS	port (excluding preamble but including FCS).
TyDropDkto	This counter is incremented every time a transmit packet is
TxDropPkts	dropped due to lack of resources.
	The number of good packets transmitted by a port that are
TyPropdoptDkto	directed to a broadcast address. This counter does not
TxBroadcastPkts	include errored broadcast packets or valid multicast
	packets.
TxMulticastPkts	The number of good packets transmitted by a port that are
TXIVIUILICASIPKIS	directed to a multicast address. This counter does not



Interface Element	Description		
	include errored multicast packets or valid broadcast		
	packets.		
TxUnicastPkts	The number of good packets transmitted by a port that are		
1XOTIICASTI KIS	addressed to a unicast address.		
TxCollisions	The number of collisions experienced by a port during		
1 ACCINISIONS	packet transmissions.		
TxSingleCollision	The number of packets successfully transmitted by a port		
TXSITIGIECOIIISIOTI	that have experienced exactly one collision.		
TxMultiple Collision	The number of packets successfully transmitted by a port		
1 XIVIUILIPIE COIIISIOI1	that have experienced more than one collision.		
	The number of packets transmitted by a port for which the		
TxDeferredTransmit	first transmission attempt is delayed because the medium		
TXDeletted Haristill	is busy. This only applies to the Half Duplex mode, while		
	the Carrier Sensor Busy.		
TxLateCollision	The number of times that a collision is detected later than		
TXLateCollision	512 bit-times into the transmission of a packet.		
TxExcessiveCollision	The number of packets that are not transmitted from a port		
TXLXCessiveCollision	because the packet experienced 16 transmission attempts.		
	The number of valid packets received which are discarded		
TxFrameInDisc	by the forwarding process due to lack of space on an		
	output queue.		
TxPausePkts	The number of PAUSE events at each port.		

Main elements configuration description of received frames statistics interface:

Interface Element	Description	
RxOctets	The number of data bytes received by a port (excluding preamble, but including FCS), including	
	bad packets.	
	The number of good packets received by a port that	
RxUndersizePkts	are less than 64 bytes long (excluding framing bits, but	
	including the FCS).	
RxPausePkts	The number of PAUSE frames received by a port.	



Interface Element	Description
Dista C 4 O et e te	The number of packets (including error packets) that
Pkts64Octets	are 64 bytes long.
DI4-054-4070-4-4-	The number of packets (including error packets) that
Pkts65to127Octets	are between 65 and 127 bytes long.
District 20th 2000 October	The number of packets (including error packets) that
Pkts128to255Octets	are between 128 and 255 bytes long.
Dista 250to 544 Octoba	The number of packets (including error packets) that
Pkts256to511Octets	are between 256 and 511 bytes long.
Dista E 4 Oto 4 O O O O O to to	The number of packets (including error packets) that
Pkts512to1023Octets	are between 512 and 1023 bytes long.
	The number of packets that (include error packets) are
Pkts1024toMaxPktOctets	between 1024 and the standard maximum packet size
	inclusive.
	The number of good packets received by a port that
RxOversizePkts	are greater than 1522 bytes (tagged) and 1518 bytes
	(untagged).
	The number of packets received by a port that are
RxJabbers	longer than 1522 bytes and have either an FCS error
	or an alignment error.
	The number of packets received by a port that have a
RxAlignmentErrors	length (excluding framing bits, but including FCS)
RXAlignmentErrors	between 64 and 1522 bytes, inclusive, and have a bad
	FCS with a nonintegral number of bytes.
	The number of packets received by a port that have a
RxFCSErrors	length (excluding framing bits, but including FCS)
RXFCSEIIOIS	between 64 and 1522 bytes inclusive, and have a bad
	FCS with an integral number of bytes.
RxGoodOctets	The total number of bytes in all good packets received
TAGOOGOGIGIS	by a port (excluding framing bits, but including FCS).
RxDropPkts	The number of good packets received by a port that
IVADIONI KIS	were dropped due to a lack of resources
RxUnicastPkts	The number of good packets received by a port that



Interface Element	Description
	are less than 64 bytes long (excluding framing bits, but
	including the FCS).
RxMulticastPkts	The number of good packets received by a port that
KXIVIUIIICASIFKIS	are directed to a multicast address.
RxBroadcastPkts	The number of good packets received by a port that
RXDIOducasiFkis	are directed to the broadcast address.
RxSAChanges	The number of times the SA of good receive packets
KXSAChanges	has changed from the previous value.
	The number of packets received by a port that are less
RxFragments	than 64 bytes (excluding framing bits) and have either
	an FCS error or an alignment error.
	The number of good packets received by a port that
JumboPkt	are greater than the standard maximum size and less
Juliborki	than or equal to the jumbo packet size, regardless of
	CRC or alignment errors.
	The total number of times a valid-length packet was
RXSymbolError	received at a port and at least one invalid data symbol
	was detected.
	The number of packets received with good CRC and
	one of the following: (1) The value of length/type field
InRangeErrors	is between 46 and 1500 inclusive, and does not match
	the number of (MAC client data + PAD) data octets
	received, OR (2) The value of length/type field is less
	than 46, and the number of data octets received is
	greater than 46 (which does not require padding).
	The number of packets received with good CRC and
OutOfRangeErrors	the value of length/type field is greater than 1500 and
	less than 1536.



12 Network Diagnosis

12.1 Port Mirror

Function Description

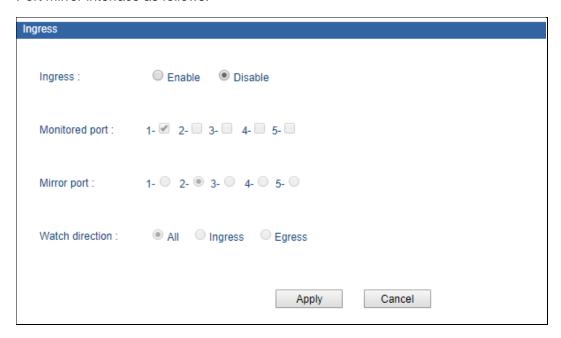
On the "Port Mirror" page, user can enable or configure the correspondence between ingress data mirror and egress data mirror.

Operation Path

Open in order: "Main Menu > Diagnosis > Mirror".

Interface Description

Port mirror interface as follows:



The main element configuration description of port mirror interface:



Interface Element	Description	
Mirror	Setting port mirror function, options are:	
	Enable;	
	Disable.	
Mirror port	Choose the ingress and egress data port that needs mirroring.	
Collect port	Configure the collect ports with ingress/egress data mirroring.	
Watch direction	Backup data during mirroring, options are:	
	• All;	
	Ingress;	
	Egress.	

For instance: port mirror configuration

For example: use port 4 to collect ingress data and egress data of port 1, port 2 and port 3.

Operation Steps

- Step 1 Log in to Web configuration interface.
- Step 2 Choose "Main Menu > Diagnosis > Mirror".
- Step 3 On the "Mirror" page, choose "enable" in the "mirror".
- Step 4 In the option of "mirror port", choose port "1", "2" and "3".
- Step 5 In the option of "collect port", choose port "4".
- Step 6 In the option of "watch direction", choose "all".
- Step 7 Click "apply".
- Step 8 End.



13 System Management

13.1 Device Address

Function Description

On the page of "Network Settings", user can conduct following operations:

- Configure default IP address of the device;
- Configure netmask;
- Configure gateway address;
- Configure DNS server;
- Reboot the device.

Operation Path

Open in order: "Main Menu > Basic Settings > Network & Reboot".

Interface Description

Device address interface as follows:



Network Settings		
Use the follow	ving IP address	Automatically obtain IP address
IP Address:	192.168.1.254	
Subnet Mask:	255. 255. 255. 0	
Gateway:	192.168.1.1	
Use the following	ng DNS server address	Automatically obtain DNS server address
DNSServer:	202. 96. 134. 133	
		Apply

Main elements configuration description of device address interface:

Interface Elements	Description
Network Settings	Configuration column of the device address
Use the following IP	It represents that enabling manually configured IP
address	address, netmask and gateway address.
Automatically obtain	It represents that enabling the system automatical
DNS server address	acquisition for the device IP address.
IP Address	Configure IP address of the device.
	Notes: Default configured IP address is 192.168.1.254.
Subnet Mask	Configure subnet mask of the device.
	Notes:
	Default configured subnet mask is 255.255.255.0.
Gateway	Configure gateway address of the device.
	Notes: Default configured gateway address is 192.168.1.1.
Use the following DNS	Configure the acquisition form of DNS server address as
server address	manual configuration.
	Notes: Default configured DNS server address is 202.96.134.133.
Automatically obtain	Configure the acquisition form of DNS server address as
DNS server address	automatic acquisition.
	Notes: When IP address is manual configuration, this option becomes
	gray and is not optional.



Interface Elements	Description
DNS Server	Configure DNS server address.
Apply	Save the device address information.
	Notes: Some devices may automatically reboot after configuration, and the configuration will take effect after rebooting.
Cancel	Cancel the modification of device address information.

For Example: Manual Configuration

For example: Configure the device address information, IP address is 192.168.5.88, gateway address is 192.168.5.1.

Operation Steps

- **Step 1** Login to the Web configuration interface.
- **Step 2** Select "Main Menu > Basic Settings > Network & Reboot".
- Step 3 On the "Network Settings" region of displayed page of "Device Management", select "Use the following IP address".
 - a) Enter "192.168.5.88" in the textbox of "IP Address".
 - b) Enter "192.168.5.1" in the textbox of "Gateway".
- **Step 4** Click "Apply", system will automatically save the configuration.
- Step 5 End.

For Example: Automatic Acquisition of IP

For example: configure the device IP address as automatic acquisition.

Operation Steps

- **Step 1** Login to the Web configuration interface.
- Step 2 Select "Main Menu > Basic Settings > Network & Reboot".
- Step 3 On the "Network Settings" region of displayed page of "Device Management", select "Automatically obtain IP address".
- **Step 4** Click "Apply", system will automatically save the configuration.
- Step 5 End.

13.2 System Information

Function Description

On the page of "System Identification", user can configure the following options:

- Device model:
- Device name:



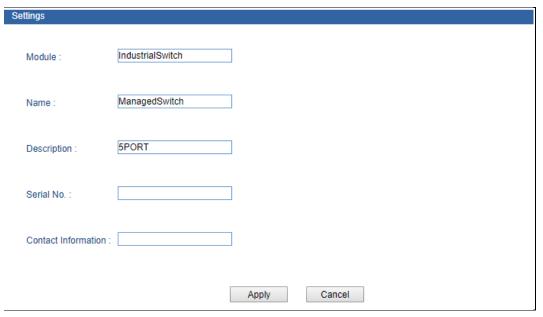
- Device description;
- Device number;
- Contact information.

Operation Path

Open in order: "Main Menu > Basic Settings > System Identification".

Interface Description

System information interface as follows:



Main elements configuration description of system information interface:

Interface Elements	Description		
Module	Configure the device model.		
Name	Configure the device name to identify each device in the		
	network.		
Description	Configure the device summary description.		
Serial No.	Configure the device number.		
	Notes:		
	The number can be used for describing the installation		
	position of the device;		
	The number length shouldn't be more than 30 bytes.		
Contact Information	Configure the contact Information of the device maintenance		
	personnel.		
	Notes:		
	• Support the entering of Chinese characters, English letters,		



	number, characters like "-", "_", "@", ",", ".";
•	The entering of blank space is not supported.

For Example: Device Information Configuration

For example: Configure the device according to following information:

- "Module" is "ManagedSwitch1";
- "Name" is "IndustrialSwitch";
- "Description" is "8ports".

Operation Steps

- **Step 1** Login to the Web configuration interface.
- **Step 2** Select "Main Menu > Basic Settings > System Identification".
- Step 3 On the "Settings" region of displayed page of "System Identification":
 - a) Enter "Module" as "ManagedSwitch1";
 - b) Enter "Name" as "IndustrialSwitch";
 - c) Enter "Description" as "8ports".
- Step 4 Click "Apply" to save the configuration.
- Step 5 End.

13.3 File Management

Function Description

On the page of "File Management", user can conduct following operations:

- Restore factory defaults;
- Upload and download configuration files;
- System upgrading.

Operation Path

Open in order: "Main Menu > System Management > File Management".

Interface Description

File management interface as follows:





Main elements configuration description of file management interface:

Interface Element	Description
Factory Default	Configuration column of restore factory defaults
Load Factory Default	Restore factory defaults of the switch.
	Notes: Restore factory defaults will cause all devices status to be in the factory status, default IP address is "192.168.1.254".
Update Configuration	Configuration column of configuration files
File from Local PC	
Download Configuration	Download the configuration information files of current
	switch.
	Tips: Downloaded configuration files can be uploaded to other homogeneous devices, achieving repeated usage after one-time configuration.
Upload Configuration	Configure the switch via uploading configuration files
	information.
Upgrade Firmware from	Configuration column of system upgrade
Local PC	
Upgrade Firmware	Upgrade operating system of the switch.





In the process of uploading configuration files or upgrading software, please don't click or configure other WEB page of the switch, or reboot the switch; otherwise, it will lead to failure of configuration files uploading or software upgrading, or even cause system breakdown of the switch.

Example: Download Configuration Files

For example: Download configuration files.

Operation Steps

- **Step 1** Log on to the Web configuration interface.
- Step 2 Select "Main Menu > System Management > File Management".
- Step 3 On the region of "Update Configuration File from Local PC" of displayed page of "File Management", click "Download".
- Step 4 Click "Save (S)" on the pop-up dialog box of "File Download".
- Step 5 Select save path on the pop-up dialog box of "Save as".
- Step 6 Click "Apply".
- Step 7 End.

Example: Upload Configuration

For example: Upload configuration files to the switch for updating the switch configuration.

Operation Steps



Please prepare the configuration files and then conduct uploading operation.

- **Step 1** Log on to the Web configuration interface.
- Step 2 Select "Main Menu > System Management > File Management".
- Step 3 On the region of "Update Configuration File from Local PC" of displayed page of "File Management", click "Browse" after the label of "Upload Configuration".
- Step 4 Select prepared cfg configuration files on the pop-up "select files to load".
- Step 5 Click "Open".
- Step 6 Click "Upload".
- Step 7 Alarm information is displayed in the pop-up dialog box of "messages from the webpage", click "OK".
- **Step 8** The device is rebooted automatically and its configuration is updated.
- Step 9 End.



13.4 System Logout

Function Description

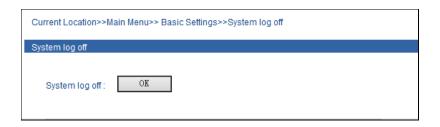
On the page of "System log off", user can log off the login information of current user.

Operation Path

Open in order: "Main Menu > Basic Settings > System log off".

Interface Description

System logout interface as follows:



Main elements configuration description of system logout interface:

Interface Elements	Description
System log off	Log off the login information of current user.

For example: Log off and change administrator to login

For example: Log off current user, and then login again via entering "admin8" in the column of administrator and "admin8" in the column of password.

Operation Steps

- Login to the Web configuration interface. Step 1
- Step 2 Select "Main Menu > Basic Settings > System log off".
- Step 3 Click "OK" on the displayed page of "System log off".
- Step 4 Conduct following operations on the pop-up login dialog box:
 - Enter "admin8" on the option box of "User name".
 - Enter "admin8" on the option box of "Password".
- Step 5 Click "OK".
- Step 6 Alarm information is displayed on the pop-up dialog box of "messages from the webpage", click "OK".
- Step 7 Login successfully to the WEB interface.
- Step 8 End.



 14_{FAQ}

14.1 Sign in Problems

1. Why the webpage display abnormally when browsing the configuration via WEB?

Before access the WEB, please eliminate IE cache buffer and cookies. Otherwise, the webpage will display abnormally.

2. How about forget the login password?

For forgetting the login password, the password can be initialized by restoring factory setting, specific method is adopt BlueEyes_II software to search and use restore factory setting function to initialize the password. Both of the initial user name and password are "admin".

3. Is configuring via WEB browser same to configuring via BlueEyes_ ${
m II}$ software?

Both configurations are the same, without conflict.

14.2 Configuration Problem

1. How to configure the device restore default setting via DIP switch?

Turn the DIP switch 2 to ON position, and restore default setting after power on again.



Why the bandwidth can't be increased after configure Trunking (port aggregation) function?

Check whether the port attributes set to Trunking are consistent, such as rate, duplex mode, VLAN and other attributes.

3. What's the difference between RING V2 and RING V3?

RING V2 and RING V3 are our company's ring patents. RING V2 only supports single ring and coupling ring. RING V3 supports single ring, coupling ring, chain and Dual_homing, and Hello_Time can be set to detect port connection status.

4. How to deal with the problem that part of switch ports are impassable?

When some ports on the switch are impassable, it may be network cable, network adapter and switch port faults. User can locate the faults via following tests:

- Connected computer and switch ports keep invariant, change other network cable;
- Connected network cable and switch port keep invariant, change other computers;
- Connected network cable and computer keep invariant, change other switch port;
- If the switch port faults are confirmed, please contact supplier for maintenance.

5. How about the order of port self-adaption state detection?

The port self-adaption state detection is conducted according to following order: 1000Mbps full duplex, 100Mbps full duplex, 100Mbps half-duplex, 10Mbps full duplex, 10Mbps half-duplex, detect in order from high to low, connect automatically in supported highest speed.

14.3 Alarm Problem

When the device alarms, except BlueEyes II software nether alarm information display area will display alarm information, is there any other way to notify technical staffs?

When the device alarms, monitoring host computer buzzer will continue to emit



alarm sounds.

14.4 Indicator Problem

1. Power indicator isn't bright, what's the reason?

Possible reasons include:

- Not connected to the power socket; troubleshooting, connected to the power socket.
- Power supply or indicators faults; troubleshooting, change the power supply or device test.
- Power supply voltage can't meet the device requirements; troubleshooting,
 configure the power supply voltage according to the device manual.

2. Link/Act indicator isn't bright, what's the reason?

Possible reasons include:

- The network cable portion of Ethernet copper port is disconnected or bad contact; troubleshooting, connect the network cable again.
- Ethernet terminal device or network card works abnormally; troubleshooting,
 eliminate the terminal device fault.
- Not connected to the power socket; troubleshooting, connected to the power socket.
- Interface rate doesn't match the pattern; troubleshooting, examine whether the device transmission speed matches the duplex mode.

3. Ethernet copper port and fiber port indicator are connected normally, but can't transmit data, what's the reason?

When the system is power on or network configuration changes, the device and switch configuration in the network will need some time. Troubleshooting, after the device and switch configuration are completed, Ethernet data can be transmitted; if it's impassable, power off the system, and power on again.

4. The switch halts after communicate for a period time, and returns to normal after reboot, what's the reason?

Reasons may include:



- Surrounding environment disturbs the product; troubleshooting, product grounding adopts shielding line or shields the interference source.
- Site wiring is not normative; Troubleshooting, optical fiber, network cable,
 optical cable cannot be arranged with power line and high-voltage line.
- Network cable is disturbed by static electricity or surge; Troubleshooting,
 change the shielded cable or install a lightning protector.
- High and low temperature influence; troubleshooting, check the device temperature usage range.







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